VIKRAM NAIR

Business Intelligence Analyst

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PROFILE

Business intelligence analyst with six years in retail and logistics reporting. Builds dashboards, cleans messy data and explains the numbers to managers who are not technical. Careful with definitions and fast with SQL.

TOOLS AND SKILLS

SQL | Power BI | Excel | Python | Data modelling | ETL | DAX | Tableau | KPI design | Data cleaning | Stakeholder reporting | B testing | Forecasting | Git | Azure Data Factory | Documentation

PROFESSIONAL EXPERIENCE

Business Intelligence Analyst *2021 to Present*

Sample Logistics Company | Abu Dhabi

- Built 12 Power BI dashboards on delivery time, cost per shipment and fleet use, used by 40 managers.
- Cut the monthly reporting cycle from five working days to one by automating data loads.
- Wrote the KPI definition guide so branches report the same numbers the same way.
- Presented a quarterly review to the operations director with three recommended actions.

Data Analyst *2018 to 2021*

Sample Retail Chain | Dubai

- Analysed weekly sales for 60 stores and flagged slow items to buyers.
- Built a demand forecast for 200 top items that cut stock-outs by 14 percent in a pilot.
- Cleaned supplier and product data and removed about 3,000 duplicate records.

PROJECTS

- Delivery cost model: SQL and Power BI model showing cost per shipment by route and vehicle type.
- Product master clean-up: matching rules in Python that removed about 3,000 duplicates.
- KPI guide: one shared definition sheet for 18 reporting measures.

EDUCATION

- BTech Information Technology, Example Institute of Technology, 2018

CERTIFICATIONS

Microsoft Power BI Data Analyst (sample)

SQL for Data Analysis Certificate (sample)

LANGUAGES

English (Fluent); Hindi (Native); Malayalam (Native); Arabic (Basic)

Sample, not a real person